

TOWERS WATSON 

Jacob G. Thomson  
Counsel

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Direct Fax: +1 215 246 4463

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Philadelphia, PA 19102

[jacob.thomson@towerswatson.com](mailto:jacob.thomson@towerswatson.com)  
[towerswatson.com](http://towerswatson.com)

April 4, 2013

The Honorable Martin Glenn  
U.S. Bankruptcy Court for the Southern District of New York  
One Bowling Green  
New York, NY 10004-1408

Re: In re: Residential Capital, LLC, 12-12020 (Bankr. S.D.N.Y.)

Dear Judge Glenn,

Enclosed are documents provided to the Office of the US Trustee (the "Trustee") in response to its objection to Towers Watson's Second Interim Fee Application ("Application"). After discussing the issues raised by the Trustee, Towers Watson ("Towers") reached a settlement on April 4, 2013 with the Trustee with regard to the objection. Towers will reduce the requested fees by \$4,964.00 and the Trustee has agreed to withdraw its objection to Towers' Application in its entirety.

Please let me know if you have any questions.

Sincerely,



Jacob G. Thomson

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## Your Itinerary

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### Trip on Sep 06, 2012

Locator: **OMMZLE**

Date: **Aug 22, 2012**

Traveler **MICHELLE MARIE ACCIAVATTI**  
TOWERS WATSON  
MARGARET DEANDA  
TOWERS WATSON  
28411 NORTHWESTERN HIGHWAY  
SOUTHFIELD MI USA 48034

Agent **ZG**

### Thursday, September 06, 2012

Confirmation: **GBV4XW**



#### Flight Delta Air Lines 3317

DEPARTURE  
**DTW - Detroit Metro, MI**  
**7:55 AM, Sep 06, 2012**

ARRIVAL  
**PHL - Philadelphia, PA**  
**9:43 AM, Sep 06, 2012**

Status	Confirmed
Class	Coach Class - H
Duration	01:48 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	10A
Frequent Flyer	DL2683717280
Notes	DEP-E.H.MCNAMARA TERMINAL ARR-TERMINAL D *DTW-PHL OPERATED BY PINNACLE DBA DELTA CONNECTION

### Thursday, September 06, 2012

Confirmation: **GBV4XW**



#### Flight Delta Air Lines 3038

DEPARTURE  
**PHL - Philadelphia, PA**  
**6:40 PM, Sep 06, 2012**

ARRIVAL  
**DTW - Detroit Metro, MI**  
**8:49 PM, Sep 06, 2012**

Status	Confirmed
Class	Coach Class - H
Duration	02:09 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	15D
Frequent Flyer	DL2683717280
Notes	DEP-TERMINAL E ARR-E.H.MCNAMARA TERMINAL *PHL-DTW OPERATED BY COMAIR DBA DELTA CONNECTION

#### GENERAL INFORMATION

PLEASE NOTE-EACH TRAVELER LISTED IN THIS ITINERARY  
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1-888-819-9288  
AFTER HOURS OR FOR EMERGENCY ENROUTE SERVICE CALL  
1-888-819-9288 AND STATE YOUR CODE 0XX7  
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THANK YOU FOR YOUR BUSINESS  
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THAT UTILIZE AEROSOL INSECTICIDE SPRAYS  
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CHANGES/CANCELLATIONS/NO SHOWS MAY BE SUBJECT TO A PENALTY  
OR FARE INCREASE UP TO AND INCLUDING THE TOTAL  
COST OF THE TICKET.  
AGENCY SERVICE FEE OF 12.00 HAS BEEN CHARGED

<u>Name</u>	<u>Invoice / Ticket / Date</u>	<u>Base</u>	<u>Tax 1</u>	<u>Tax 2</u>	<u>Tax 3</u>	<u>Total</u>
ACCIAVATTI MICHELLE MARIE	130728/0067126991560/22AUG12	975.84	94.76			1,070.60
				SERVICE FEE		12.00
				<b>Total Amount</b>		<b>1,082.60</b>

Form of Payment: AXXXXXXXXXXXXX1005



Michael Agrusa <michael.agrusa@gmail.com>

## American Express Travel Reservation - Philadelphia, PA

1 message

American Express Travel Customer Support <service@americanexpress-travel.com>

Tue, Sep 11, 2012 at 10:31 AM

To: MICHAEL.AGRUSA@gmail.com



# TRAVEL

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Michael David,

Share:

Thank you for booking your travel with American Express Travel.

**Your American Express Travel  
Trip ID is: 3225 5277 5467**

You can view your Trip Details by logging onto  
[American Express Travel](#)

[Contact Customer Service](#)

### Flights

1 Round-Trip Ticket

All flight times are local to each city.

#### Mon, Sep 24, 2012

Confirmation code: GFE4AE

**Depart:** 07:55 am  
**Arrive:** 09:43 am

Detroit, MI (DTW)  
Philadelphia, PA (PHL)



Delta Air Lines, Flight 3317  
Operated by  
PINNACLE DBA DELTA  
CONNECTION  
Non-stop

Travel time: 1 hr 48 mins  
Seat request: 14D

#### Mon, Sep 24, 2012

Confirmation code: GFE4AE

**Depart:** 06:40 pm  
**Arrive:** 08:49 pm

Philadelphia, PA (PHL)  
Detroit, MI (DTW)



Delta Air Lines, Flight 3386  
Operated by  
PINNACLE DBA DELTA  
CONNECTION  
Non-stop

Travel time: 2 hrs 9 mins  
Seat request: 9D

Baggage fees: In most cases, the applicable baggage fees and allowances for the entire trip will be those of the first carrier listed on your itinerary, Delta Air Lines. However, in a limited number of multiple carrier itineraries for international travel, the first carrier may apply the fees and allowances of another carrier listed on your itinerary. For more information, including detailed baggage allowances and fees by carrier, [please click here](#). If you need additional information regarding baggage allowance and fees, please contact the first carrier listed on your itinerary.

**Passengers**  
Michael David Agrusa

**E-ticket Numbers**  
0067131821003

**Frequent Flyer Information**  
Add your number at the airport.

[Flight policies](#)

### Complete Your Travel Plans for Philadelphia!



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1 Adult: \$1,228.00

**Taxes & Airline/American Express Imposed Fees:** \$28.59

[Additional baggage fees may apply](#)

**Total:** \$1,256.59



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We charged a total of \$1,256.59 to your American Express® Card xxxx-xxxx-xxxx-2002.

- American Express Travel fees and airline charges will be shown as separate line items on your credit card statements.

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Please reference your American Express Travel Trip ID 3225 5277 5467 anytime you call. There may be a penalty and/or charges for reservation changes.

#### Customer Support

In the US	1-800-297-2977	24 hours/7 days a week
Outside the US	1-210-582-2716	24 hours/7 days a week

#### Online Support

[View Frequently Asked Questions](#)

#### Travel Checklist

- **Printed itinerary** — Please print this information and take it with you on your trip.
- **Photo ID** — Every air passenger must have a valid government-issued photo ID (e.g. driver's license or passport). The name on the photo ID must match the passenger name in the reservation. Once the ticket has been issued the name on the ticket cannot be changed.
- **TSA Secure Flight Information** — Any information you provided has been added to your reservation. If you did not provide Transportation Security Administration (TSA) [Secure Flight](#) information for all travelers, be sure to contact the airline and give them this information before traveling.
- **Schedule changes** — The airline may change your flight itinerary at any time. If we are notified of an itinerary change, we will contact you by email and/or phone. If the airline has not provided you with an acceptable alternative itinerary, our agents will try to re-accommodate you according to the airline's policy and availability.
- **Security Procedures** — Check the TSA Web site ( [www.tsa.gov](http://www.tsa.gov) ) for the most up-to-date information about security procedures. If you are departing from a non-U.S. airport, be sure to check that airport's security policies and pack accordingly.
- **Baggage guidelines** — Check with your airline for rules and prices for carry-on and checked baggage. Please review the carry-on baggage guidelines from the [TSA](#) .

#### Policies

- Ticket is **non-refundable**.
- **Please review your itinerary immediately.** If any issues arise before or during your trip you must call us right away. Why? We work with our suppliers to resolve your concerns, so the only opportunity we have to help you is before your trip ends. If you wait until you return, it's too late.
- There are times when we are unable to confirm a reservation. In the rare event that this occurs, we will attempt to reach you by phone and email so that we can re-accommodate you. You must call us back within 48 hours or we may not be able to honor your original booking price.
- American Express Travel fees and airline charges will be shown as separate items on your credit card statement. Airline charges may also be listed separately for each passenger.

[General Policies](#)

[Change Policies](#)

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#### General Policies

Ticket is **non-refundable**.

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There are times when we are unable to confirm a reservation. In the rare event that this occurs, we will attempt to reach you by phone and email so that we can re-accommodate you. You must call us back within 48 hours or we may not be able to honor your original booking price.

American Express Travel fees and airline charges will be shown as separate items on your credit card statement. Airline charges may also be listed separately for each passenger.

The total price for your booking may increase after your purchase due to an increase of a government-imposed tax or fee.

#### Change Policies

Some tickets do not allow any changes. Ticket changes also have airline penalties and/or increased fares. If your ticket is



AMERICAN EXPRESS® BUSINESS TRAVEL

Page 1 of 3

Generated: September 17, 2012 3:43 PM

## Travel Arrangements for KARLA S WARD

**Record Locator** NNOZBG  
**Trip ID** 11430518732  
KARLA WARD/248-936-7490  
TOWERS PERRIN  
28411 NORTHWESTERN HIGHWAY SUITE 500  
SOUTHFIELD MI 48034  
DEL 18SEP

**Agent ID: ZZ**

Phone: (800) 522-4111

### Invoice Details

#### Ticket Information

Airline Code	006	Ticket Date	9/17/2012
Ticket Number	7132326334	Invoice	0074305
Check Digit	3	Electronic	Yes
<b>Billing Code</b>	WN827473		

#### Charges

Ticket Base Fare	1,062.36
Ticket Tax Fare	101.24
Total (USD) Ticket Amount	1,163.60

Airfare charged to American Express

<b>Total</b>	1,163.60
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PER TOWERS WATSON PENNSYLVANIA FINANCE DEPARTMENT,  
THE TRANSACTION FEE ITEMIZED ABOVE SHOULD  
BE RECORDED IN THE /OTHER/ LINE OF YOUR TIMECARD  
WITH A BRIEF DESCRIPTION OF THE TRIP TO WHICH  
FEES APPLY

### Travel Details

Monday September 24, 2012

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 48 minutes
Flight	3317	Distance	453 Miles
	OPERATED BY PINNACLE DBA DELTA CONNECTION		
Origin	Detroit Metro, MI	Meal Service	No Meal Service
Destination	Philadelphia, PA	Plane	Canadair RegionalJet
Departing	7:55 AM		
Arriving	9:43 AM		
Departure Terminal	E.H.MCNAMARA TERMINAL		
Arrival Terminal	TERMINAL D		
Seat	AIRPORT CHECK IN		
Class	Coach		

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 9 minutes
Flight	3386	Distance	453 Miles
	OPERATED BY PINNACLE DBA DELTA CONNECTION		
Origin	Philadelphia, PA	Meal Service	No Meal Service
Destination	Detroit Metro, MI	Plane	Canadair RegionalJet
Departing	6:40 PM		
Arriving	8:49 PM		



Departure Terminal TERMINAL E  
Arrival Terminal E.H.MCNAMARA TERMINAL  
Seat 15A  
Class Coach

Pg 8 of 19

**Travel Details**

Saturday March 23, 2013

AMERICAN EXPRESS INTERACTIVE

**Loyalty Programs**

Vendor	Account	Traveler
DELTA AIR LINES	2311933903	KARLA S WARD

**Airline Record Locators**

Airline Reference	Carrier
GGK5XX	DELTA AIR LINES

**Additional Messages**

THANK YOU FOR CALLING AMERICAN EXPRESS CTO  
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ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.



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Your Itinerary

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**Trip on Sep 23, 2012**

Locator: **BBKUPB**

Date: **Sep 13, 2012**

Traveler **JANET MARY VERMEULEN**  
TOWERS WATSON  
SHARON VALENTINE  
TOWERS WATSON STE 500  
28411 NORTHWESTERN HWY  
SOUTHFIELD MI USA 48034

Agent **ZE**

**Sunday, September 23, 2012**

Confirmation: **GFVDAR**



**Flight Delta Air Lines 4962**

DEPARTURE  
**DTW - Detroit Metro, MI**  
**2:05 PM, Sep 23, 2012**

ARRIVAL  
**PHL - Philadelphia, PA**  
**4:00 PM, Sep 23, 2012**

Status	Confirmed
Class	Coach Class - Q
Duration	01:55 (Non-stop)
Equipment	CR7
Meal Service	None
Reserved Seats	11D (Window)
Frequent Flyer	DL2686156601
Notes	DEP-E.H.MCNAMARA TERMINAL ARR-TERMINAL D *DTW-PHL OPERATED BY EXPRESSJET DBA DELTA CONNECTION

**Monday, September 24, 2012**

Confirmation: **GFVDAR**



**Flight Delta Air Lines 3386**

DEPARTURE  
**PHL - Philadelphia, PA**  
**6:40 PM, Sep 24, 2012**

ARRIVAL  
**DTW - Detroit Metro, MI**  
**8:49 PM, Sep 24, 2012**

Status	Confirmed
Class	Coach Class - Q
Duration	02:09 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	11D
Frequent Flyer	DL2686156601
Notes	DEP-TERMINAL E ARR-E.H.MCNAMARA TERMINAL *PHL-DTW OPERATED BY PINNACLE DBA DELTA CONNECTION

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OR FARE INCREASE UP TO AND INCLUDING THE TOTAL  
COST OF THE TICKET.  
AGENCY SERVICE FEE OF 15.00 HAS BEEN CHARGED

<u>Name</u>	<u>Invoice / Ticket / Date</u>	<u>Base</u>	<u>Tax 1</u>	<u>Tax 2</u>	<u>Tax 3</u>	<u>Total</u>
VERMEULEN JANET MARY	131506/0067131045223/13SEP12	746.59	77.59			824.18
				SERVICE FEE		15.00
				<b>Total Amount</b>		<b>839.18</b>

Form of Payment: VIXXXXXXXXXXX7649

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Your Itinerary

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**Trip on Sep 06, 2012**

Locator: **LNIOZP**

Date: **Aug 19, 2012**

Traveler **JANET MARY VERMEULEN**  
TOWERS WATSON  
SHARON VALENTINE  
TOWERS WATSON STE 500  
28411 NORTHWESTERN HWY  
SOUTHFIELD MI USA 48034  
Agent **ZZ**

**Thursday, September 06, 2012**

Confirmation: **GBLQHA**



**Flight Delta Air Lines 3317**

DEPARTURE  
**DTW - Detroit Metro, MI**  
**7:55 AM, Sep 06, 2012**

ARRIVAL  
**PHL - Philadelphia, PA**  
**9:43 AM, Sep 06, 2012**

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Duration	01:48 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	10D
Frequent Flyer	DL2686156601
Notes	DEP-E.H.MCNAMARA TERMINAL ARR-TERMINAL D *DTW-PHL OPERATED BY PINNACLE DBA DELTA CONNECTION

**Thursday, September 06, 2012**

Confirmation: **GBLQHA**



**Flight Delta Air Lines 3038**

DEPARTURE  
**PHL - Philadelphia, PA**  
**6:40 PM, Sep 06, 2012**

ARRIVAL  
**DTW - Detroit Metro, MI**  
**8:49 PM, Sep 06, 2012**

Status	Confirmed
Class	Coach Class - H
Duration	02:09 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	17A
Frequent Flyer	DL2686156601
Notes	DEP-TERMINAL E ARR-E.H.MCNAMARA TERMINAL *PHL-DTW OPERATED BY COMAIR DBA DELTA CONNECTION

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DISINSECTION.HTM FOR A COMPLETE LIST OF COUNTRIES  
THAT UTILIZE AEROSOL INSECTICIDE SPRAYS  
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AGENCY SERVICE FEE OF 12.00 HAS BEEN CHARGED

<u>Name</u>	<u>Invoice / Ticket / Date</u>	<u>Base</u>	<u>Tax 1</u>	<u>Tax 2</u>	<u>Tax 3</u>	<u>Total</u>
VERMEULEN JANET MARY	130566/0067125083671/19AUG12	975.84	94.76			1,070.60
				SERVICE FEE		12.00
				<b>Total Amount</b>		<b>1,082.60</b>

Form of Payment: VIXXXXXXXXXXX7649

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**UNITED**



A STAR ALLIANCE MEMBER

Confirmation:  
**FDRJQQ**  
Check-In >

Issue Date: August 29, 2012

<b>Traveler</b> ADAMSJR/RICHARDJMR	<b>eTicket Number</b> 0162338693032	<b>Frequent Flyer</b> UA-KE27XXXX Premier Platinum / *G	<b>Seats</b> 12C/12A			
<b>FLIGHT INFORMATION</b>						
<b>Day, Date</b>	<b>Flight</b>	<b>Class</b>	<b>Departure City and Time</b>	<b>Arrival City and Time</b>	<b>Aircraft</b>	<b>Meal</b>
Wed, 05SEP12	UA5281 <sup>1</sup>	B	CLEVELAND, OH (CLE) 7:06 PM	PHILADELPHIA, PA (PHL) 8:35 PM	ERJ-145	
Thu, 06SEP12	UA4746 <sup>2</sup>	B	PHILADELPHIA, PA (PHL) 7:32 PM	CLEVELAND, OH (CLE) 9:03 PM	ERJ-145	

<sup>1</sup> Flight operated by TRANS STATES AIRLINES doing business as UNITED EXPRESS.

<sup>2</sup> Flight operated by CHAUTAUQUA AIRLINES, INC doing business as UNITED EXPRESS.

**FARE INFORMATION**

**Fare Breakdown**

Airfare:	893.02USD
U.S. Federal Transportation Tax:	66.98
U.S. Flight Segment Tax:	7.60
September 11th Security Fee:	5.00
U.S. Passenger Facility Charge:	9.00
Per Person Total:	981.60USD

**Form of Payment:**

AMERICAN EXPRESS  
Last Four Digits 2007

**eTicket Total: 981.60USD**

The airfare you paid on this itinerary totals: 893.02 USD

**The taxes, fees, and surcharges paid total: 88.58 USD**

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/OVALUAFTDPT/CHGFEE

Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

**Baggage allowance and charges for this itinerary.**

**Baggage fees are per traveler**

Origin and destination for checked baggage	1 <sup>st</sup> bag	2 <sup>nd</sup> bag	Max wt / dim per piece
9/5/2012 Cleveland, OH (CLE) to Philadelphia, PA (PHL)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)
9/6/2012 Philadelphia, PA (PHL) to Cleveland, OH (CLE)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)

MileagePlus® Premier® Platinum membership must be valid at time of check-in to qualify for waiver of service charges for first and second checked bags within specified size and weight limits.

**Additional Baggage Information**

**Carry-on baggage information**

United accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag).

Due to FAA regulations, operating carriers may have different carry-on requirements. Please check with the operating carrier for

more information or go to [united.com](http://united.com).

**General Baggage Information**

First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges

allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items

or sporting equipment, visit [united.com/baggage](http://united.com/baggage).

**eTicket Reminders**

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.



# Hampton Inn Willow Grove

1500 Easton Road Willow Grove, PA 19090

215.659.3535 fax 215.659.4040



Official Sponsor

ADAMS, RICHARD  
1824 HOLDENS ARBOR RUN  
WESTLAKE, OH 44145  
US

name  
address

room number: 531/KXLX  
arrival date: 9/5/2012 9:05:00PM  
departure date: 9/6/2012  
adult/child: 1/0  
room rate: \$149.00

If the debit/credit card you are using for check-in is attached to a bank or checking account, a hold will be placed on the account for the full anticipated dollar amount to be owed to the hotel, including estimated incidentals, through your date of check-out and such funds will not be released for 72 business hours from the date of check-out or longer at the discretion of your financial institution.

RATE PLAN LV1  
HH# 765108642 DIAMOND  
AL DL #2007989896  
BONUS AL CAR

Confirmation: 82433499

9/6/2012 PAGE 1

Rates subject to applicable sales, occupancy, or other taxes. Please do not leave any money or items of value unattended in your room. A safety deposit box is available for you in the lobby. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges. In the event of an emergency, I, or someone in my party, require special evacuation due to a physical disability. Please indicate yes by checking here: ☐

signature:

date	reference	description	amount
9/5/2012	1229808	GUEST ROOM	\$149.00
9/5/2012	1229808	STATE TAX	\$8.94
9/5/2012	1229808	OCCUPANCY TAX	\$2.98
		WILL BE SETTLED TO AX *2007	\$160.92
		EFFECTIVE BALANCE OF	\$0.00
ESTIMATED CURRENCY TOTAL			

for reservations call 1.800.hampton or visit us online at hampton.com

thanks.

account no.	date of charge	folio/check no.
card member name	authorization	386772 A initial
establishment no. and location	establishment agrees to transmit to card holder for payment	purchases & services
		taxes
		tips & misc.
signature of card member	total amount	0.00
X		



**Adams, Richard (Cleveland)**

**From:** United Airlines, Inc. <unitedairlines@united.com>  
**Sent:** Wednesday, September 12, 2012 12:02 PM  
**To:** Adams, Richard (Cleveland)  
**Subject:** eTicket Itinerary and Receipt for Confirmation BH1QM3

3

**UNITED**



A STAR ALLIANCE MEMBER



Confirmation:  
**BH1QM3**  
Check-In >

Issue Date: September 12, 2012

<b>Traveler</b> ADAMSJR/RICHARDJMR	<b>eTicket Number</b> 0162340125145	<b>Frequent Flyer</b> UA-KE27XXXX Premier Platinum / *G	<b>Seats</b> 12C/12A
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**FLIGHT INFORMATION**

Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft	Meal
Sun, 23SEP12	UA5281	B	CLEVELAND, OH (CLE) 7:06 PM	PHILADELPHIA, PA (PHL) 8:35 PM	ERJ-145	

Flight operated by TRANS STATES AIRLINES doing business as UNITED EXPRESS.

Mon, 24SEP12	UA4746	B	PHILADELPHIA, PA (PHL) 7:32 PM	CLEVELAND, OH (CLE) 9:03 PM	ERJ-145	
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Flight operated by CHAUTAUQUA AIRLINES, INC doing business as UNITED EXPRESS.

**FARE INFORMATION**

**Fare Breakdown**

Airfare:	893.02USD
U.S. Federal Transportation Tax:	66.98
U.S. Flight Segment Tax:	7.60
September 11th Security Fee:	5.00
U.S. Passenger Facility Charge:	9.00
Per Person Total:	981.60USD

**Form of Payment:**

AMERICAN EXPRESS  
Last Four Digits 2007

**eTicket Total:**

**981.60USD**

The airfare you paid on this itinerary totals: 893.02 USD

**The taxes, fees, and surcharges paid total: 88.58 USD**

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/OVALUAFTDPT/CHGFEE

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**Baggage allowance and charges for this itinerary.**

**Baggage fees are per traveler**

Origin and destination for checked baggage	1 <sup>st</sup> bag	2 <sup>nd</sup> bag	Max wt / dim per piece
9/23/2012 Cleveland, OH (CLE) to Philadelphia, PA (PHL)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)
9/24/2012 Philadelphia, PA (PHL) to Cleveland, OH (CLE)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)

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**Additional Baggage Information**

**Carry-on baggage information**



**Hampton Inn Willow Grove**  
 1500 Easton Road Willow Grove, PA 19090  
 215.659.3535 fax 215.659.4040



ADAMS, RICHARD  
 1824 HOLDENS ARBOR RUN  
 WESTLAKE, OH 44152  
 US

name  
 address

room number: 508/KXTD  
 arrival date: 9/23/2012 9:52:00PM  
 departure date: 9/24/2012  
 adult/child: 1/0  
 room rate: \$149.00

If the debit/credit card you are using for check-in is attached to a bank or checking account, a hold will be placed on the account for the full anticipated dollar amount to be owed to the hotel, including estimated incidentals, through your date of check-out and such funds will not be released for 72 business hours from the date of check-out or longer at the discretion of your financial institution.

RATE PLAN LV1  
 HH# 765108642 DIAMOND  
 AL  
 BONUS AL CAR

Confirmation: 88236966

9/24/2012 PAGE 1

Rates subject to applicable sales, occupancy, or other taxes. Please do not leave any money or items of value unattended in your room. A safety deposit box is available for you in the lobby. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges. In the event of an emergency, I, or someone in my party, require special evacuation due to a physical disability. Please indicate yes by checking here: ☐

signature:

date	reference	description	amount	
9/23/2012	1233891	GUEST ROOM	\$149.00	
9/23/2012	1233891	STATE TAX	\$8.94	
9/23/2012	1233891	OCCUPANCY TAX	\$2.98	
		WILL BE SETTLED TO AX *2007	\$160.92	
		EFFECTIVE BALANCE OF	\$0.00	
			ESTIMATED CURRENCY TOTAL	
Hilton HHonors(R) stays are posted within 72 hours of checkout. To check your earnings for this or any other stay at more than 3,000 Hilton Family hotels worldwide, please visit <a href="http://HiltonHHonors.com">HiltonHHonors.com</a> .				
Hampton hotels are all over the world. Find us in Canada, Costa Rica, Ecuador, Germany, India, Mexico, Poland, Turkey, United Kingdom, and United States of America. Coming soon in Italy and Romania.				

for reservations call **1.800.hampton** or visit us online at **hampton.com**

thanks.

account no.	date of charge	folio/check no. 387322 A
card member name	authorization	initial
establishment no. and location <small>establishment agrees to transmit to card holder for payment</small>	purchases & services	
	taxes	
	tips & misc.	
signature of card member <b>X</b>	total amount	0.00





	prepare presentation for retirement plans - market data, gap analysis and benefit costs	09/04/2012	3
	finalize presentation for retirement plans	09/05/2012	1
	meet with ResCap team to discuss alternatives for benefit designs, gap analysis and implementation	09/06/2012	5
	market data for retirement plan design	09/13/2012	0.2
	DC plan pricings and preparing meeting #2 presentation (2.5 hours); team project update (5)	09/17/2012	3
	Compile additional market data, develop, summarize and price design alternatives, prepare winners/losers analysis at design meeting 2	09/18/2012	3.5
	review meeting 2 presentation, updating participant examples, and confirming company costs	09/19/2012	1.5
	review meeting presentation	09/20/2012	0.5
	Meeting to discuss plan design alternatives	09/24/2012	4
	calculate cost of proposed matching formula	09/26/2012	0.2
	update cost worksheet after 9/26 meeting	09/28/2012	0.2
	Check presentation calculation for teresa	09/05/2012	1.5
Lisa Marie Trzop	Market scan - determine viable vendor pool for Newco and Estate	09/13/2012	1.5
Mary St Cyr	Finalize market scan and provide input to summary presentation	09/14/2012	1
	Review deliverable - presentation to client	09/16/2012	0.5
	Call with client to review Newco options	09/17/2012	1
Karla Ward	ResCap call and time line update/preparation	09/28/2012	0.5
	Identified specific functional capabilities for HR and payroll	09/17/2012	2
	Call with client to continue definition of functionality for payroll, HR, talent and recruiting	09/18/2012	4
	Identified specific payroll functional capabilities	09/21/2012	1
	Continue definition of HR and payroll functional requirements with client	09/25/2012	2
	Drafting RFP and outreach to vendors	09/26/2012	2
	Meeting with Eileen and Mike Agrusa to discuss approach for Estate (.5 hour) and meeting with procurement and IT to discuss their needs during RFP process	09/27/2012	1.5
	Drafting cover email for NDA and vendor outreach.	09/28/2012	0.5
	Participating in kick-off meeting between ResCap and TW. Attended via conference call.	09/06/2012	1.5
	Working on materials for 9/17 HR system marketplace meeting.	09/16/2012	2
	Meeting with ResCap Newco team to discuss HR system marketplace and overall process and timeline for RFP.	09/17/2012	1
	Attendance at Design Meeting #2 in Fort Washington, PA	09/24/2012	4.5
Marlene Patricia Van	Developed draft requirement template for full HRMS RFP	09/17/2012	0.5
Total			179.5

Associate Name	Associate Comment	Time Sheet Date	Hours
Michelle Acciavatti	exec summary materials and final designs	10/02/2012	1
	exec summary materials, final designs and project plan update	10/03/2012	0.2
	project plan update	10/04/2012	0.7
	exec summary final draft materials, call to discuss with George and Michelle and follow up	10/05/2012	2
	exec summary presentation on new benefit programs	10/08/2012	0.5
Michael Agrusa	exec summary presentation on new benefit programs	10/10/2012	1
	project update, next steps	10/11/2012	0.5
	ResCap call and time line update/preparation	09/25/2012	1.2
	ResCap call and time line update/preparation	10/01/2012	4
	Meeting follow up - vendor selections	10/01/2012	1
Janet Vermeulen	Begin drafting RFPs for medical and dental	10/02/2012	1
	Continue drafting of RFPs for existing ResCap vendors	10/04/2012	1
	Internal call with Jan and Adam re follow up and next steps from design meeting.	10/03/2012	0.5
	prep for Friday call. Calculate new relative values for medical plans based on ResCap feedback. Revise final gross and net cost projections.	10/03/2012	3
	prep for Friday call. Finish gross and net cost projections for revised medical plans. Adjust life and disability number	10/04/2012	1.5
Rick Adams	prep for Friday call - revise slides and deliver to ResCap. Call with ResCap	10/05/2012	2.7
	EE scenarios for PPT	10/08/2012	2.2
	per capita and contribution checks	10/10/2012	1
	ResCap call and time line update/preparation	10/04/2012	0.7
	ResCap call and time line update/preparation	10/11/2012	0.2
Teresa Schepp	reviewing project plan	10/03/2012	0.3
	prepare retirement timeline for executive summary, edits to executive summary, changes to Newco timeline.	10/04/2012	1
	changes to executive summary powerpoint	10/05/2012	0.5
	Request for proposal authorship	10/03/2012	1.2
	ResCap call and time line update/preparation	10/04/2012	6.5
David Zinn	Request for proposal authorship	10/05/2012	5.2
	Request for proposal authorship	10/08/2012	9
	Discussion with Rescap regarding Non Disclosure Agreement release / turnaround requirements and status on RFP development	10/06/2012	1
	Request for Proposal authorship; Discussions with vendors regarding Rescap Non-Disclosure Agreement (requirements, timing)	10/07/2012	9.7
	Reviews of the draft RFP both internally among colleagues and externally with Rescap	10/09/2012	2
	Status on the NDAs / feedback from the vendors	10/11/2012	0.5
			62.8